



Provider eProfile and Direct Deposit Registration

Welcome to the Claimsecure Provider eProfile and Direct Deposit Registration Overview.

To complete the registration process, the following information must be available.

1. Your ClaimSecure provider ID

DENTAL OFFICES

Enter your full dentist unique ID number. This is the 9-character identifier which includes a leading 0 if required. You will also need the 4-digit billing office number

PHARMACIES

Enter your 10-digit ClaimSecure account number. This account number starts with a letter, followed by a space and 8 numbers

HEALTH PROVIDERS

Enter your 9-digit ClaimSecure account number, followed by your 4-digit billing office number

2. A valid email address
3. The last 2 statements (EOBs) received from ClaimSecure
4. Your banking information (transit, bank and account #)

This service is per individual dentist and not dental office based. It is also not available for chain pharmacies.

Once you have gathered the above information then you can proceed to our website and follow the steps provided on the following pages.

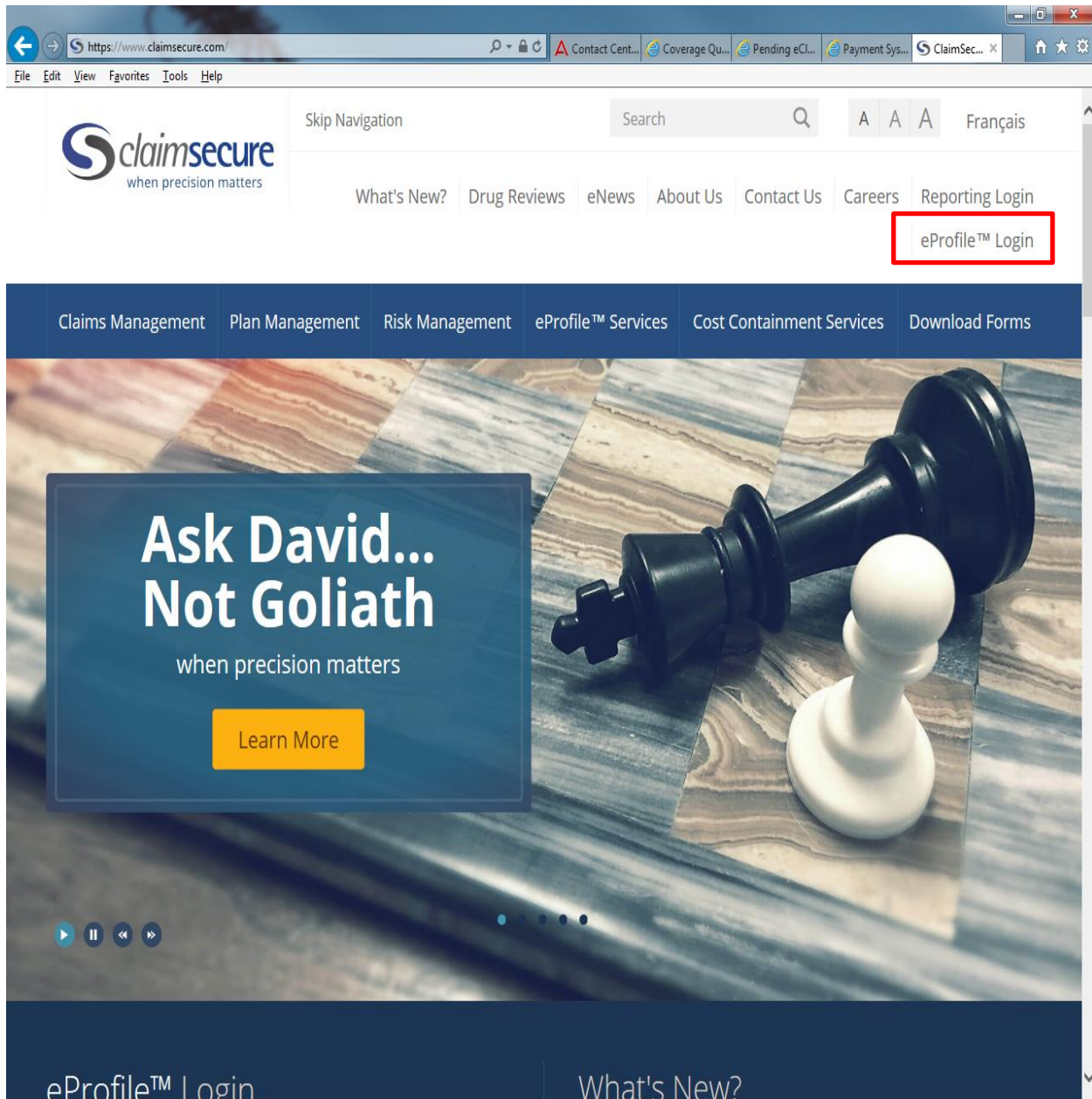
For your convenience, you may call the Customer Response Centre for help in enrolling into the ClaimSecure Direct Deposit system. This service is available to assist you between the hours of 7 am and 11 pm EST Monday to Friday. The toll-free telephone number is 1-888-513-4464.

Yours truly,

ClaimSecure

Provider eProfile and Direct Deposit Registration

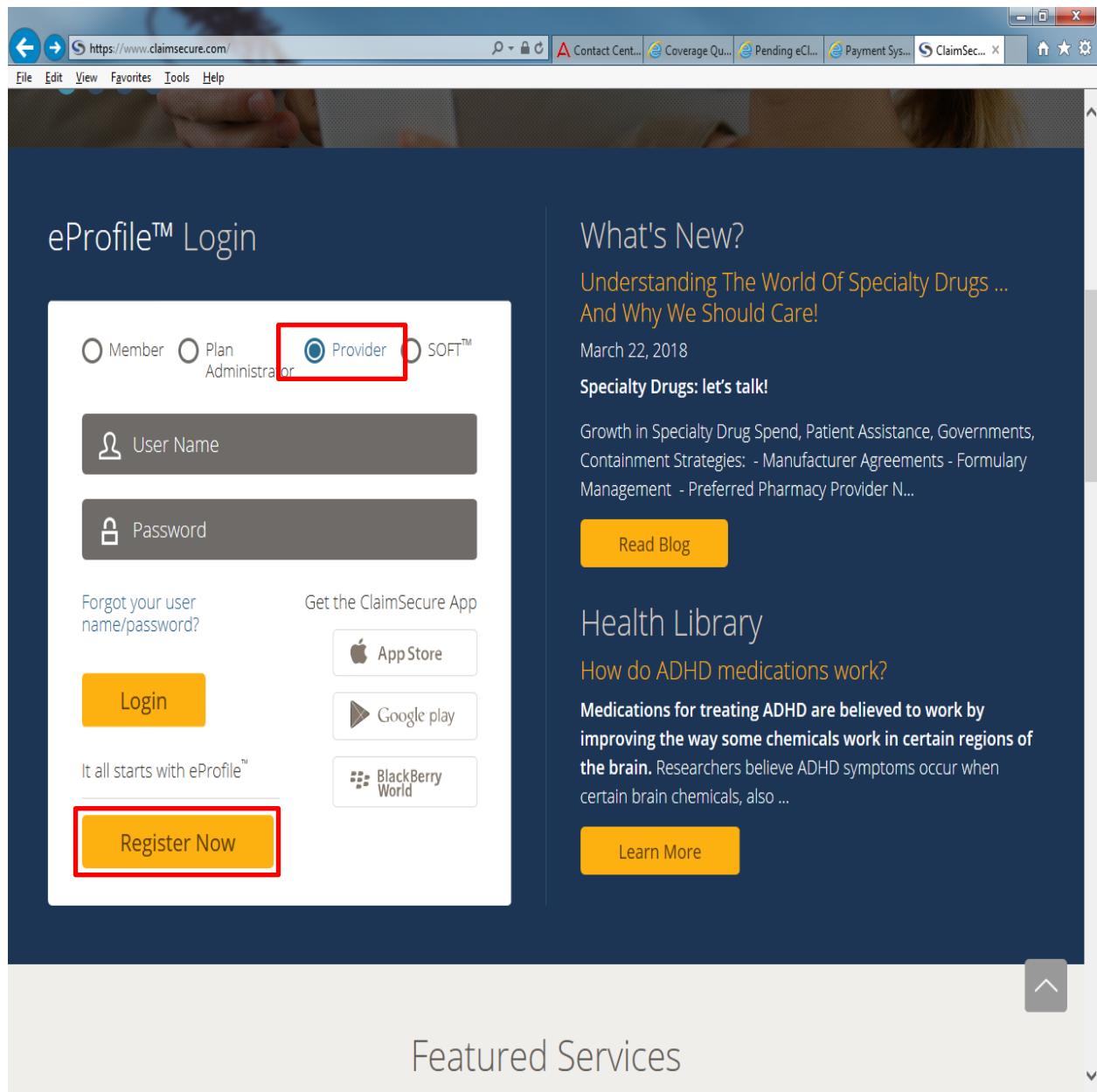
Step #1: Go to <https://www.claimsecure.com> and select eProfile Login



The screenshot shows the ClaimSecure website interface. The browser address bar displays <https://www.claimsecure.com/>. The website header includes the ClaimSecure logo with the tagline "when precision matters", a search bar, and navigation links: "What's New?", "Drug Reviews", "eNews", "About Us", "Contact Us", "Careers", "Reporting Login", and "eProfile™ Login" (highlighted with a red box). Below the header is a dark blue navigation bar with links: "Claims Management", "Plan Management", "Risk Management", "eProfile™ Services", "Cost Containment Services", and "Download Forms". The main content area features a large banner with a chessboard background. On the left, a dark blue box contains the text "Ask David... Not Goliath" and "when precision matters", with a yellow "Learn More" button. On the right, a black chess king and a white chess pawn are shown on the board. At the bottom of the banner, there are navigation controls (play, pause, previous, next) and a series of dots indicating a carousel. The footer of the banner area includes "eProfile™ Login" and "What's New?".

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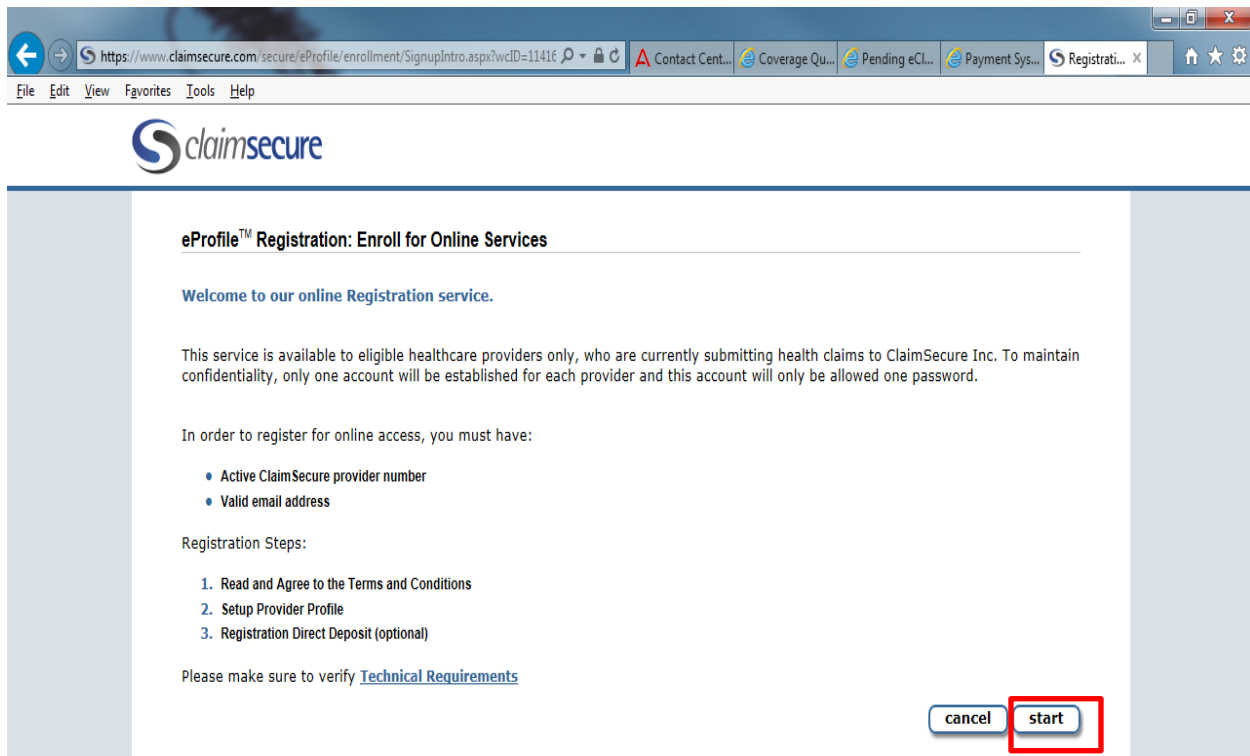
Step #2: Select the “Provider” button. Click on the Register Now button.



The screenshot shows the ClaimSecure website's eProfile Login page. The 'Provider' radio button is selected and highlighted with a red box. Below the login fields, the 'Register Now' button is also highlighted with a red box. The page includes a 'What's New?' section with a blog post titled 'Understanding The World Of Specialty Drugs ... And Why We Should Care!' dated March 22, 2018. The 'Health Library' section features a post titled 'How do ADHD medications work?' with a brief description of ADHD treatments. The 'Featured Services' section is visible at the bottom.

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Step #3: Read the welcome message and click on the “Start” button.



The screenshot shows a web browser window with the URL <https://www.claimsecure.com/secure/eProfile/enrollment/SignupIntro.aspx?wcID=11416>. The browser's address bar and tabs are visible at the top. The page content includes the ClaimSecure logo, a heading "eProfile™ Registration: Enroll for Online Services", and a welcome message. Below the welcome message, there is a paragraph explaining the service's availability to eligible healthcare providers. A section titled "In order to register for online access, you must have:" lists two requirements: "Active ClaimSecure provider number" and "Valid email address". A "Registration Steps" section lists three steps: "1. Read and Agree to the Terms and Conditions", "2. Setup Provider Profile", and "3. Registration Direct Deposit (optional)". At the bottom of the page, there is a link to "Technical Requirements" and two buttons: "cancel" and "start". The "start" button is highlighted with a red rectangle.

eProfile™ Registration: Enroll for Online Services

Welcome to our online Registration service.

This service is available to eligible healthcare providers only, who are currently submitting health claims to ClaimSecure Inc. To maintain confidentiality, only one account will be established for each provider and this account will only be allowed one password.

In order to register for online access, you must have:

- Active ClaimSecure provider number
- Valid email address

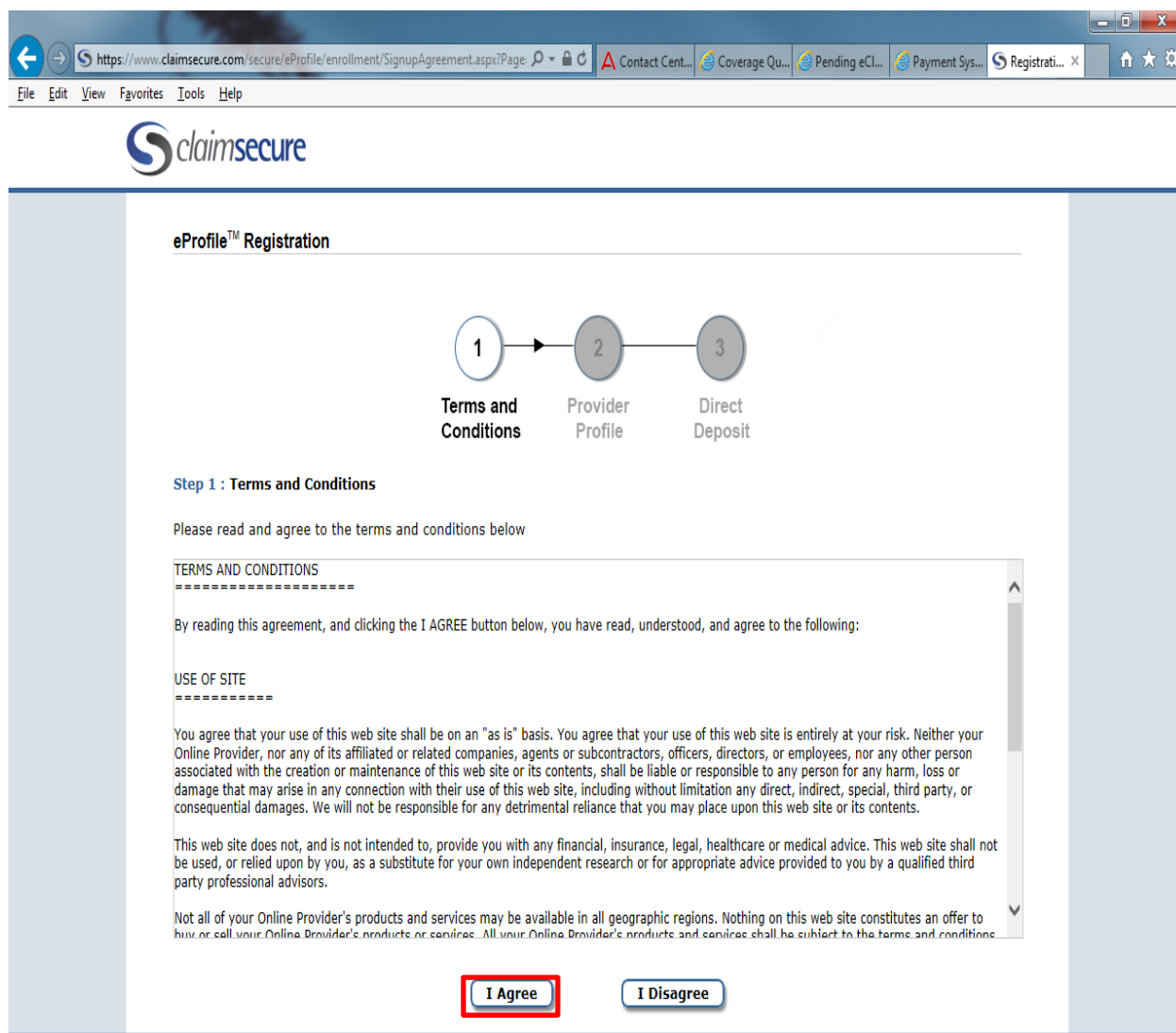
Registration Steps:

1. Read and Agree to the Terms and Conditions
2. Setup Provider Profile
3. Registration Direct Deposit (optional)

Please make sure to verify [Technical Requirements](#)

Provider eProfile and Direct Deposit Registration

Step #4: Read the Terms and Conditions and select the “I Agree” button.



The screenshot shows a web browser window with the URL <https://www.claimsecure.com/secure/eProfile/enrollment/SignupAgreement.aspx?Page...>. The browser's address bar and tabs are visible at the top. The page header features the claimsecure logo. The main content area is titled "eProfile™ Registration" and displays a three-step process: 1. Terms and Conditions, 2. Provider Profile, and 3. Direct Deposit. Step 1 is currently active. Below the process diagram, the text "Step 1 : Terms and Conditions" is followed by the instruction "Please read and agree to the terms and conditions below". A scrollable box contains the "TERMS AND CONDITIONS" text, which includes a disclaimer about the use of the site and a statement that the site is not intended to provide financial, insurance, legal, healthcare, or medical advice. At the bottom of the scrollable box, there are two buttons: "I Agree" (highlighted with a red rectangle) and "I Disagree".

eProfile™ Registration

1 → 2 → 3
Terms and Conditions Provider Profile Direct Deposit

Step 1 : Terms and Conditions

Please read and agree to the terms and conditions below

TERMS AND CONDITIONS
=====

By reading this agreement, and clicking the I AGREE button below, you have read, understood, and agree to the following:

USE OF SITE
=====

You agree that your use of this web site shall be on an "as is" basis. You agree that your use of this web site is entirely at your risk. Neither your Online Provider, nor any of its affiliated or related companies, agents or subcontractors, officers, directors, or employees, nor any other person associated with the creation or maintenance of this web site or its contents, shall be liable or responsible to any person for any harm, loss or damage that may arise in any connection with their use of this web site, including without limitation any direct, indirect, special, third party, or consequential damages. We will not be responsible for any detrimental reliance that you may place upon this web site or its contents.

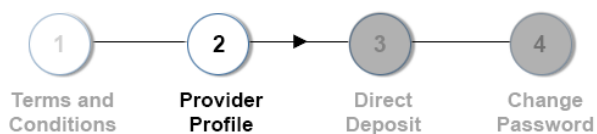
This web site does not, and is not intended to, provide you with any financial, insurance, legal, healthcare or medical advice. This web site shall not be used, or relied upon by you, as a substitute for your own independent research or for appropriate advice provided to you by a qualified third party professional advisors.

Not all of your Online Provider's products and services may be available in all geographic regions. Nothing on this web site constitutes an offer to buy or sell your Online Provider's products or services. All your Online Provider's products and services shall be subject to the terms and conditions...

I Agree **I Disagree**

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Step #5: Please use the drop-down option on Provider Type and select your provider type. Enter your provider information below and select the “Next” button.



Step 2: Provider Profile

Please enter your personal information below.
The information entered will be verified against our database to ensure you are eligible to view selected information

General Information

Provider Type
Dental

Provider ID

User Name

Email Address

Verify Email Address

Statement Details

Enter the statement date and lot number from any two statements that you have received within the past year.

First statement
Statement Date

Second statement
Statement Date

Lot Number

Lot Number

Security Question

Select Security Question 1:
What is your favorite vacation destination?

Answer:

Select Security Question 2:
Enter the last 4 digits of your driver's license #.

Answer:

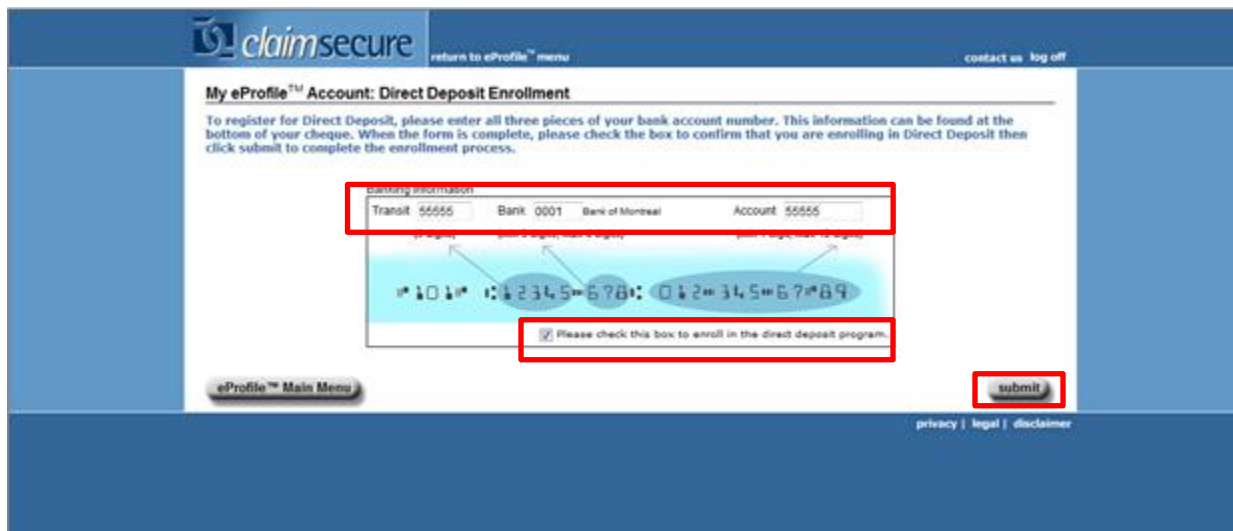
Select Security Question 3:
In what city does your nearest relative live?

Answer:

back
next

Provider eProfile and Direct Deposit Registration

Step #6: Enter your banking information to complete the enrollment for Direct Deposit. Once the 3 boxes are filled in, check the box next to “Accept changes to banking information” and then click the “Submit” button.



The screenshot shows the 'My eProfile™ Account: Direct Deposit Enrollment' page. At the top, there is a navigation bar with the ClaimSecure logo, a 'return to eProfile™ menu' link, and 'contact us' and 'log off' links. The main heading is 'My eProfile™ Account: Direct Deposit Enrollment'. Below this, a paragraph states: 'To register for Direct Deposit, please enter all three pieces of your bank account number. This information can be found at the bottom of your cheque. When the form is complete, please check the box to confirm that you are enrolling in Direct Deposit then click submit to complete the enrollment process.'

The form contains a 'Banking Information' section with three input fields: 'Transit 55555', 'Bank 0001 Bank of Montreal', and 'Account 55555'. Below these fields is a visual representation of a cheque bottom with MICR lines. A checkbox labeled 'Please check this box to enroll in the direct deposit program.' is checked. At the bottom right of the form is a 'submit' button. A red box highlights the 'submit' button. At the bottom of the page, there is a footer with 'eProfile™ Main Menu' on the left and 'privacy | legal | disclaimer' on the right.

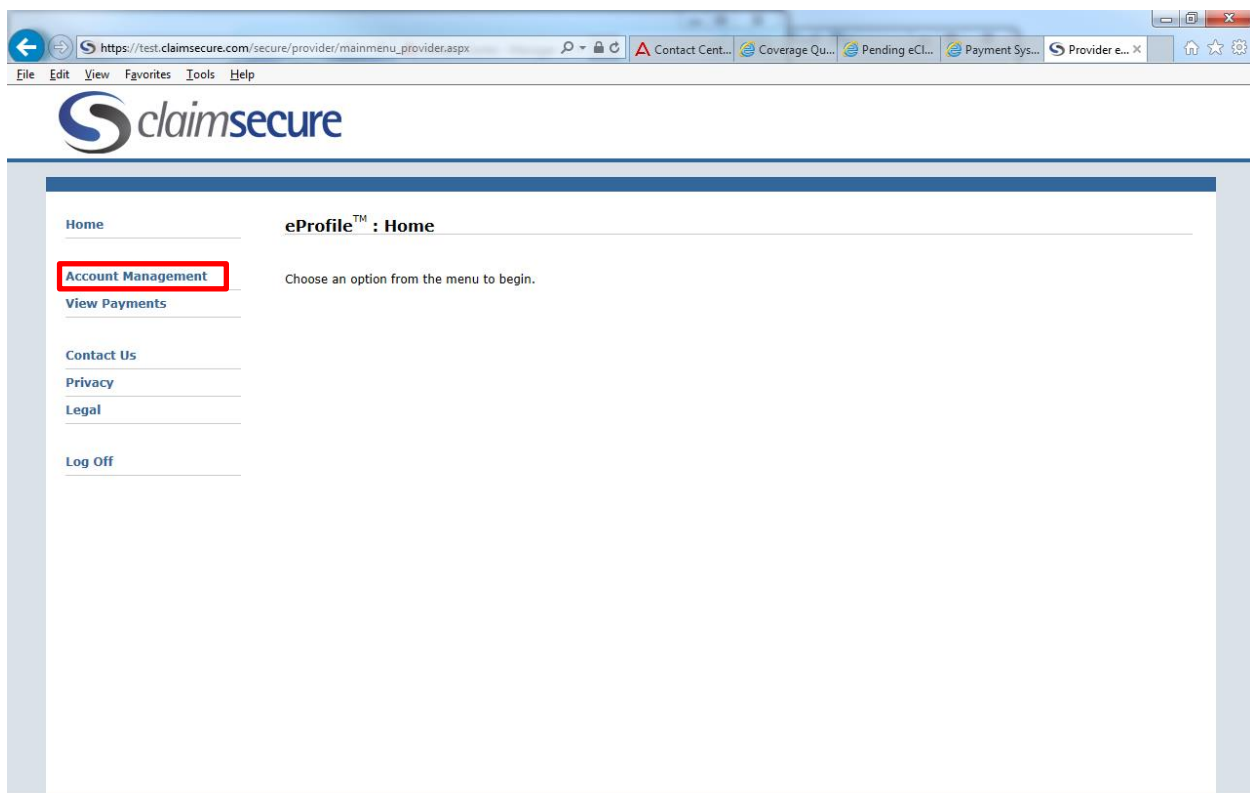
Step #7: You are almost done; you will receive 2 emails from “eProfile System@claimsecure.com”. One of the emails will contain the Username you have created with a Temporary Password to use on your first login attempt, please follow step in the email to activate the account within 15 days. The second email is the confirmation of enrollment into Direct Deposit.

Congratulations, from here forward all your payments from ClaimSecure will be deposited into the bank account that you provided via direct deposit. In addition, all your explanation of benefit statements (EOBs) will also only be available online.

Provider eProfile and Direct Deposit Registration

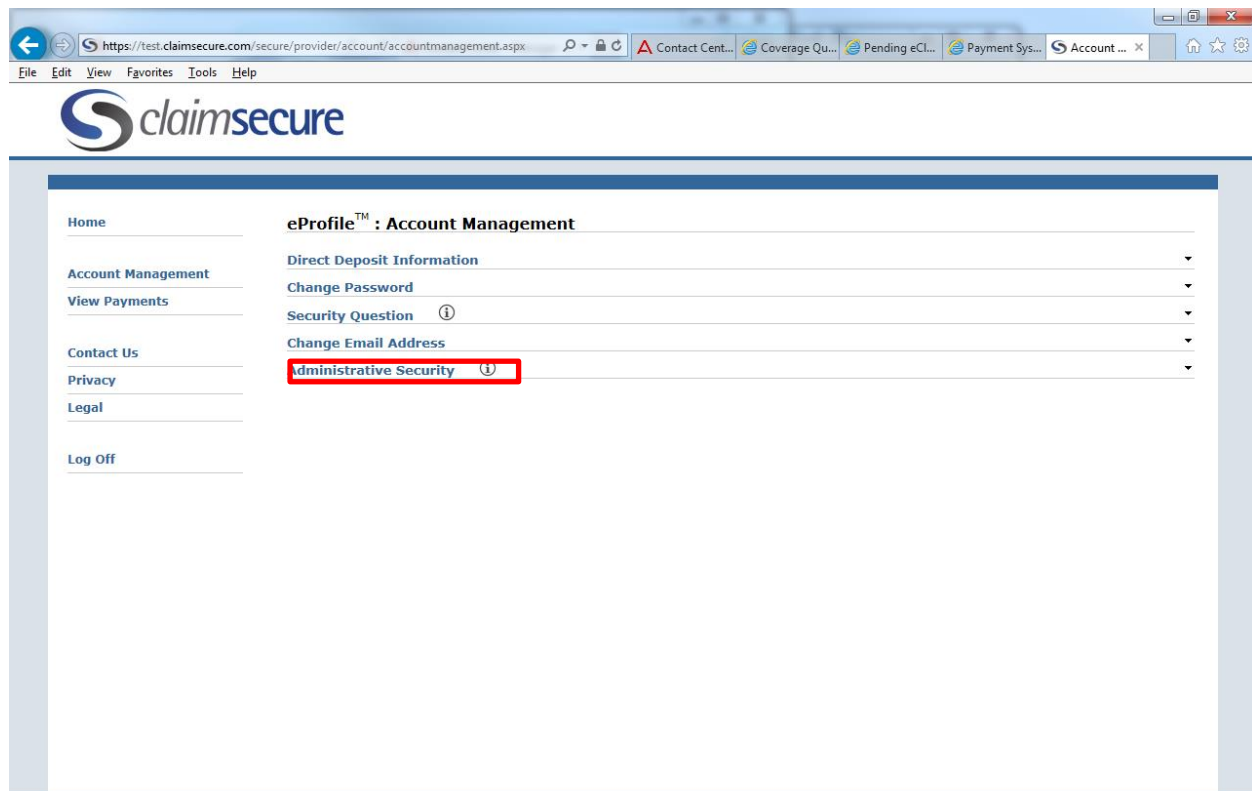
As an added security feature, we offer both administrator and staff level security. The eProfile default is at the administrator level, which means you will have access to view and change banking information. To ensure that only you can do this you will need to follow the steps below. Once you have followed these steps, additional employees at your office or pharmacy can also create eProfile accounts and these accounts will have full access less banking information.

Step #1: Select Account Management from the Home screen



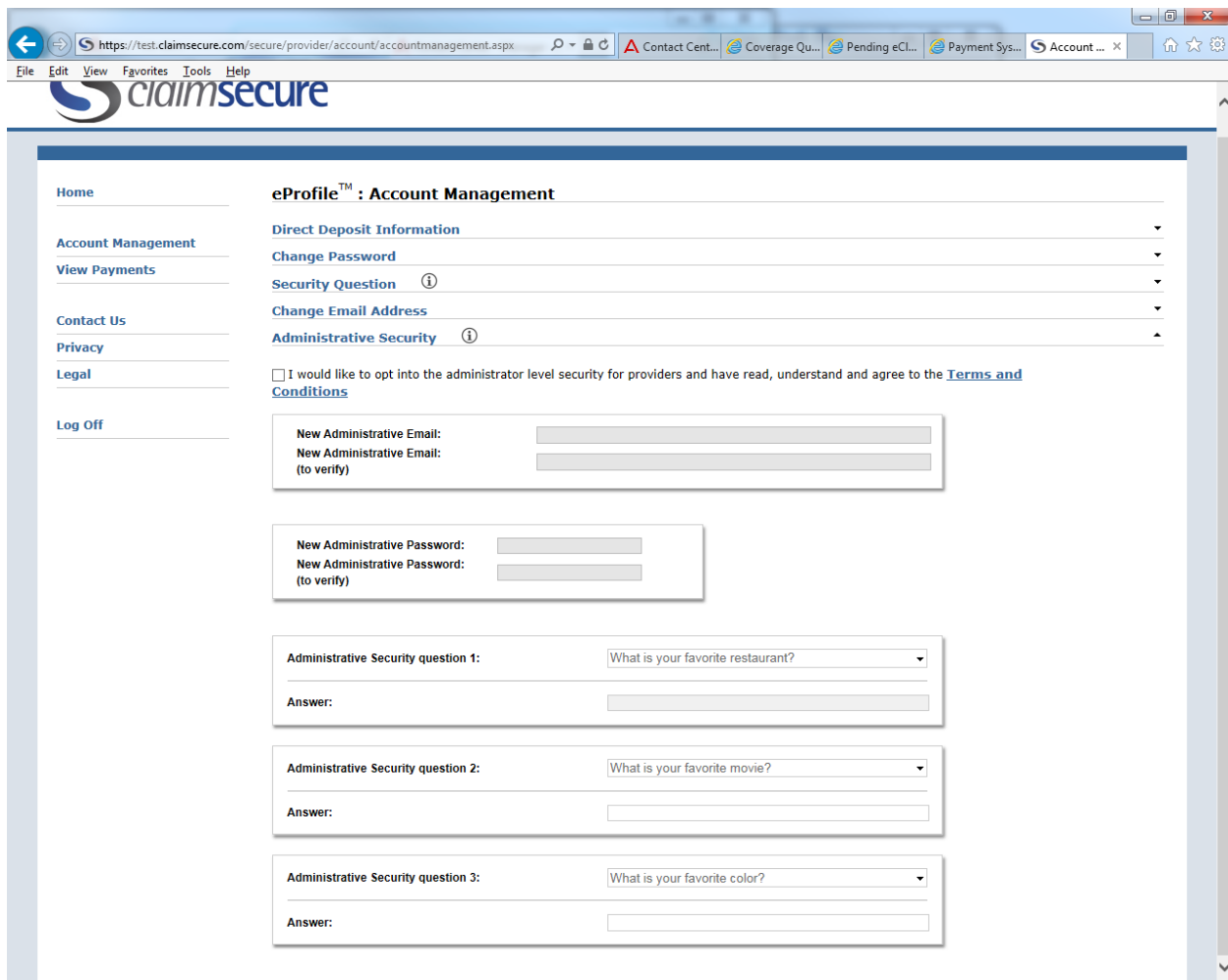
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Step #2: Select Administrative Security



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Step #3: Fill in the information requested below to set up an additional email, password and set of secret questions, which will be required before changes will be possible on banking information going forward.



The screenshot shows a web browser window with the URL <https://test.claimsecure.com/secure/provider/account/accountmanagement.aspx>. The page title is "eProfile™ : Account Management". On the left is a navigation menu with links: Home, Account Management, View Payments, Contact Us, Privacy, Legal, and Log Off. The main content area has a list of expandable sections: Direct Deposit Information, Change Password, Security Question, Change Email Address, and Administrative Security. The "Administrative Security" section is expanded, showing a checkbox for opting into administrator level security, which is currently unchecked. Below this are three groups of input fields: 1. New Administrative Email (two fields for email and verification), 2. New Administrative Password (two fields for password and verification), and 3. Administrative Security questions (three questions with dropdown menus and text input fields for answers). The questions are: "What is your favorite restaurant?", "What is your favorite movie?", and "What is your favorite color?".

Home

Account Management

View Payments

Contact Us

Privacy

Legal

Log Off

eProfile™ : Account Management

Direct Deposit Information

Change Password

Security Question ⓘ

Change Email Address

Administrative Security ⓘ

☐ I would like to opt into the administrator level security for providers and have read, understand and agree to the [Terms and Conditions](#)

New Administrative Email:

New Administrative Email: (to verify)

New Administrative Password:

New Administrative Password: (to verify)

Administrative Security question 1:

Answer:

Administrative Security question 2:

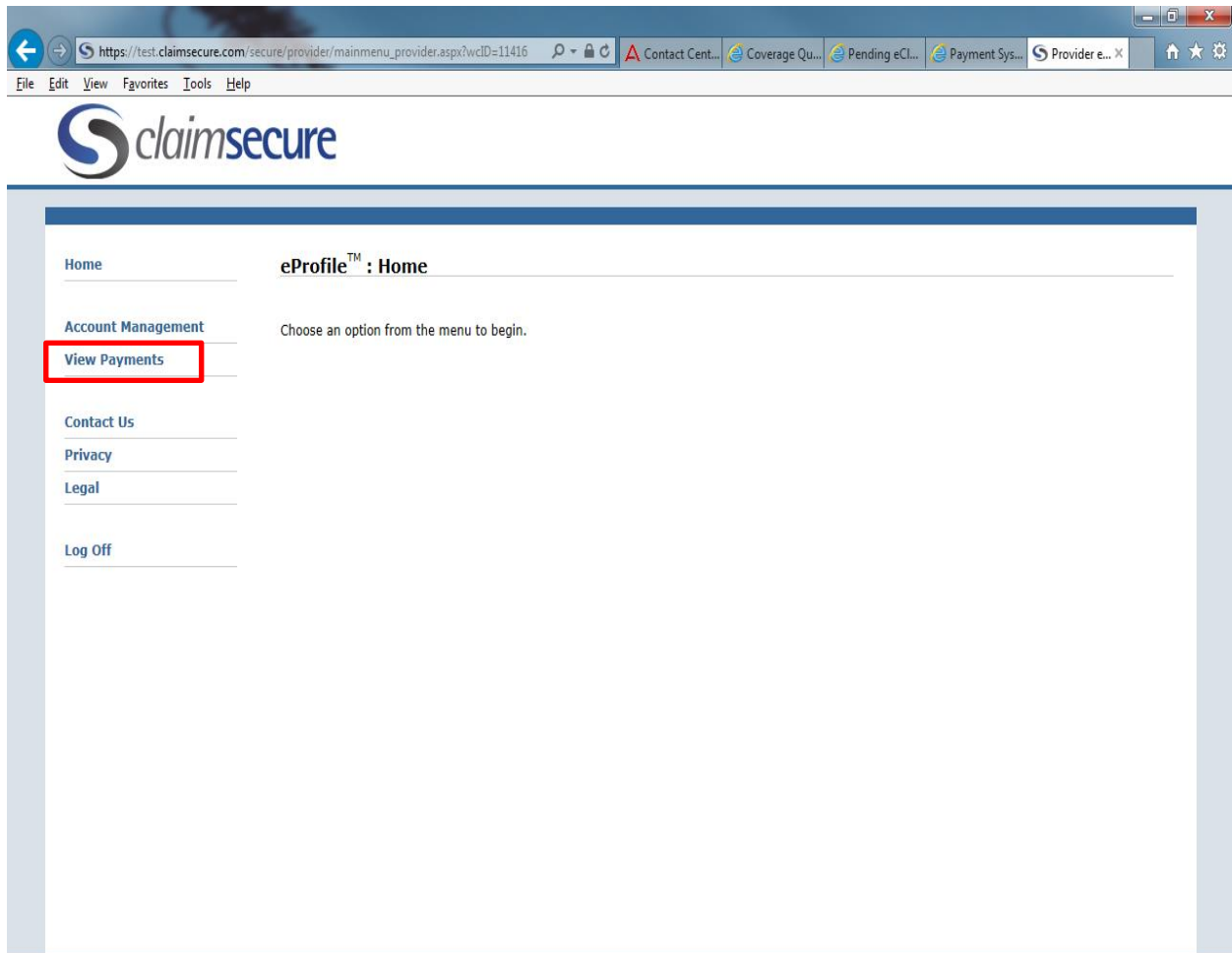
Answer:

Administrative Security question 3:

Answer:

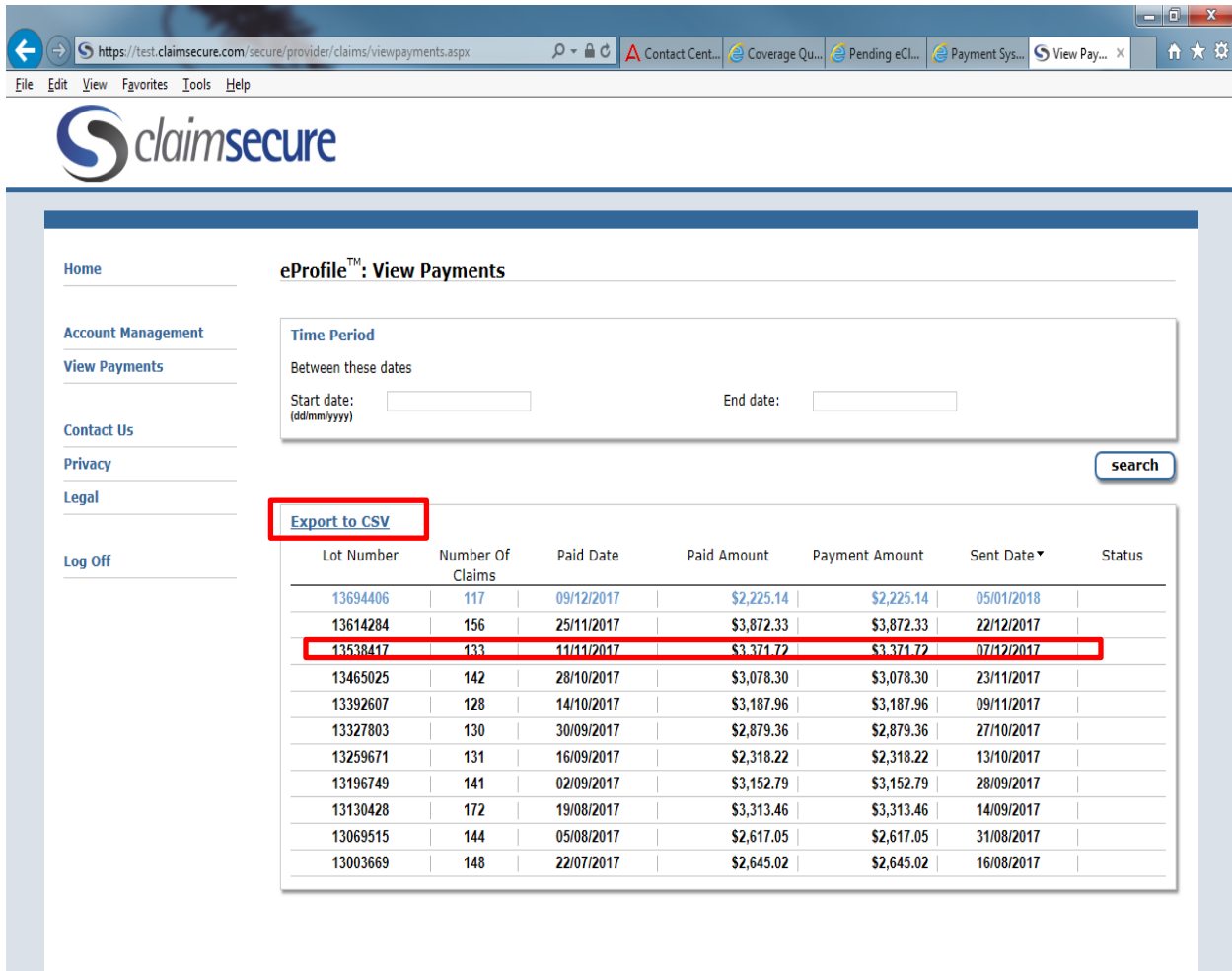
Provider eProfile and Direct Deposit Registration

To view the explanation of benefits for your direct deposit payments you will login to your eProfile account and select View Payments from the home page.



Provider eProfile and Direct Deposit Registration

You will select the payment (EOB) that you wish to see and then can open it by clicking on it or you can export it to Excel by selecting the 'Export to CSV' option.



eProfile™ : View Payments

Time Period
Between these dates
Start date: End date:
(dd/mm/yyyy)

[search](#)

[Export to CSV](#)

Lot Number	Number Of Claims	Paid Date	Paid Amount	Payment Amount	Sent Date ▼	Status
13694406	117	09/12/2017	\$2,225.14	\$2,225.14	05/01/2018	
13614284	156	25/11/2017	\$3,872.33	\$3,872.33	22/12/2017	
13538417	133	11/11/2017	\$3,371.72	\$3,371.72	07/12/2017	
13465025	142	28/10/2017	\$3,078.30	\$3,078.30	23/11/2017	
13392607	128	14/10/2017	\$3,187.96	\$3,187.96	09/11/2017	
13327803	130	30/09/2017	\$2,879.36	\$2,879.36	27/10/2017	
13259671	131	16/09/2017	\$2,318.22	\$2,318.22	13/10/2017	
13196749	141	02/09/2017	\$3,152.79	\$3,152.79	28/09/2017	
13130428	172	19/08/2017	\$3,313.46	\$3,313.46	14/09/2017	
13069515	144	05/08/2017	\$2,617.05	\$2,617.05	31/08/2017	
13003669	148	22/07/2017	\$2,645.02	\$2,645.02	16/08/2017	