



## **Frequently Asked Questions- The Trillium Drug Program**

**1. What is the Trillium Drug Program (TDP)?**

The Trillium Drug Program (TDP) is a provincial government program for residents of Ontario who spend a large part of their income on prescription medications. The TDP provides benefits for prescription medications when drug costs are higher than approximately 4% of the total household net income.

**2. How can the Trillium Drug Program help me?**

TDP is intended to offer prescription drug coverage for residents in Ontario who have high out of pocket prescription drug expenses in relation to their income. When you exhaust your private plan or have reached the annual dollar maximum for your drug plan, Trillium can help by covering the drugs that you need.

**3. How do I apply to the Trillium Drug Program?**

Application forms for the Trillium Drug Program are available at pharmacies, clinics, and online at:

[http://www.forms.ssb.gov.on.ca/mbs/ssb/forms/ssbforms.nsf/GetAttachDocs/014-3693-87~18/\\$File/3693-87E.pdf](http://www.forms.ssb.gov.on.ca/mbs/ssb/forms/ssbforms.nsf/GetAttachDocs/014-3693-87~18/$File/3693-87E.pdf)

You can apply for Trillium at any time during the year and the application process can take anywhere from 2 to 4 weeks for your registration to be completed.

**4. Do I have to apply to the Trillium Drug Program every year?**

You will only have to apply to TDP once. Each program year, your enrolment in the TDP will be automatically renewed. If your file cannot be renewed for some reason, you will receive a pre-renewal notification letter requesting required documentation.

**5. How do I know if Trillium will cover the medications I'm taking?**

The TDP covers over 3,200 prescription drug products. You can ask your pharmacist and/or your physician if the medications you are currently on are covered by TDP.

**6. How do I contact the Trillium Drug Program?**

If you have any questions regarding your TDP application, you may contact TDP at: 416-642-3038 (calling in the Toronto area) or toll free at: 1-800-575-5386. Alternately, you can also contact TDP via e-mail at: [trillium@resolve.com](mailto:trillium@resolve.com).

**7. How does ClaimSecure help me with Trillium?**

ClaimSecure offers a Trillium Access Service which is intended to help you register with TDP. If your drug expenses covered by your plan are reaching your annual plan maximum, ClaimSecure will send you a customized Trillium package to help you with the Trillium registration process. By helping you register with TDP, this service aims to provide a seamless continuation of your drug therapy.

**8. What is a Trillium package?**

A Trillium package is a customized package ClaimSecure will prepare for you if you are approaching your annual drug plan maximum. This package contains a list of information you will need in order to successfully apply to the TDP, a plan description letter to be forwarded to Trillium, a pre-fill Trillium application form, and a guide to the TDP.

**9. Who do I call for additional information about the Trillium Access Service?**

If you have any further questions about ClaimSecure's Trillium Access Service, or require additional assistance with your Trillium package, you can contact ClaimSecure's Clinical Service Department at: 1-888-479-7587 ext: 3020.