We Help You Cut Costs – Not Your Benefits
ClaimSecure’s Clinical Services Team supports clients in striking a balance between reducing plan costs and meeting the needs of the employees. As part of our basic services, we perform regular electronic and on-site audits to minimize plan abuse and misuse, while providing plan members with access to relevant health information. Our in-house staff of licensed pharmacists works with clients to develop customized strategies to contain their overall drug plan costs – resulting in measurable savings of up to 15%.

Why Choose ClaimSecure
In business since 1982, ClaimSecure is a leader in providing online, real-time claims processing and comprehensive plan administration services to Canadian corporations – big and small. Our diverse client list includes more than 3,500 companies, insurers, unions, associations, government agencies and educational institutions. A national, bilingual firm, ClaimSecure manages more than $170 million in claims processed each year.

Your Clinical Services Team
Together our team of licensed staff pharmacists and a physician consultant have over 20 years of combined industry experience. We work closely with you to develop flexible cost-containment strategies that meet your specific needs. Our services are competitively priced and we are committed to ensuring you receive excellent value for your investment. Upon request, a member of our Clinical Services Team is available to consult with you or conduct a presentation about our services.

How to Contact Us
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- Direct: 905.949.2322
toll-free: 1.888.479.7587
- 905.949.3029
- info@claimsecure.com

Find a balance to manage the escalating costs of drug benefit programs has never been more challenging.

ClaimSecure’s Clinical Services Team can help.
Drug Utilization Review
Using a suite of customized, detailed reports which illustrate various drug usage patterns – including by pharmacy, by drug, and by therapeutic class – we will show you where your dollars are being spent. A thorough review and analysis of your plan’s drug utilization patterns by a licensed pharmacist will result in recommended strategies to eliminate unnecessary drug therapies and costs from your plan.

Formulary Management Services
Offering a suite of over 30 formularies, ClaimSecure recommends the most appropriate managed drug formulary which limits access to new, expensive medications, while maximizing the use of more cost-effective drugs. Our team of clinical experts review all new drugs coming to market, and can help you decide whether they should be covered under your plan or put under special authorization.

How Does Our Managed Formulary Work
Our standard managed formulary is flexible and has the ability to match your group’s current coverage. The formulary includes most drugs, which require a prescription by law, with the exception of the following:

- smoking cessation drugs
- fertility drugs
- growth/hair inhibitory drugs
- preventative vaccines
- anabolic steroids
- anti-obesity drugs
- sexual function medications

All new drugs will be evaluated using the criteria as follows:

Drugs eligible for inclusion:
- generic version of a brand-name drug currently covered under the formulary
- drugs that have similar efficacy and safety profiles, and are equal or lower in cost compared to drugs covered under the formulary

Drugs eligible through special authorization:
- drugs that have better efficacy and/or safety profiles, although their costs may be significantly higher compared to existing therapies covered under the formulary
- drugs that are used for disease conditions that have no existing therapy and may have potential for widespread use outside their approved indications

Drugs not eligible for inclusion in the formulary:
- drugs administered in a hospital
- drugs that are more expensive and do not have better or similar safety and efficacy profiles compared to drugs covered under the formulary

Special Authorization Program
Using established clinical criteria, ClaimSecure offers a special authorization program designed to assist clients limit member access to high-cost drugs, while maximizing drug benefit dollars. Our Clinical Services Team supports plan sponsors in setting clear expectations and communicating the special authorization process employees must follow including:

- calling our bilingual, national call centre to obtain a copy of the special authorization form and a description of the eligibility criteria
- taking the form to the doctor to determine if the patient meets the criteria
- having the doctor complete the form (if eligibility criteria is met)
- returning the completed form to ClaimSecure by mail or fax
- ClaimSecure will reply within 10 working days upon receipt

Employee Health Education
Committed to improving the health outcomes for our members, ClaimSecure offers a flexible and comprehensive member education program. Providing member access to relevant health information and disease intervention support, the education program is available through lunch and learn seminars, the distribution of disease-specific information and via the Internet at www.claimsecure.com.

We Get Measurable Results
ClaimSecure’s Clinical Services Team has a proven track record – delivering cost savings of up to 15% annually. Our clients include a diverse mix of companies, insurers, unions, associations, government agencies and educational institutions across Canada. Through detailed management reports and clinical reviews of program performance, we show clients the financial impact of our services.

Creating Flexible Cost-containment Solutions