

# **claimsecure Member eClaims**

## Now available from your eProfile™ account

Secure, convenient and environmentally friendly...submit your health claims online today. Not registered for an eProfile™ account...don't worry, simply logon to **www.claimsecure.com**. Enrollment takes only a few minutes and then you're ready to go – it's that easy and it's free.

### How Does It Work?

Once registered for an eProfile™ account, enroll in our direct deposit payment service to instantly activate your Member eClaims service.



Start the process by selecting the "My Claims" tab from your eProfile™ Main Menu. The entire process takes less than 5 minutes to complete and payment is made the next day directly into your bank account.

### What Services Are Included?

- Real time adjudication including instant messaging of claim eligibility
- Electronic submission of claim receipts (if required)
- Claim reversal feature in the event of an error
- Enhanced auditing & reporting capabilities
- Automated email notification of successful payment

**My Account**   **My Claims**   **My eCards**   **My Forms**   **Request Information**

### Four (4) Easy Steps:



- 1 Accept terms and conditions associated with using the on-line submission process
- 2 Identify claim type you are submitting for reimbursement
- 3 Select the Provider of the service or use our convenient "Search Provider" feature
- 4 Enter claim details and hit "Submit"

For more information – go to **www.claimsecure.com** and watch our "How To" video. This video guides you through each step in the process and enables you to learn at your own pace.

Note: The availability of the online claims submission service depends on your plan design. Contact us if you have questions:  
**1-888-513-4464**



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**Learn More:**  
[www.claimsecure.com](http://www.claimsecure.com)

