



THE MAIL STRIKE HAS BEEN AVERTED . . . FOR NOW

Please be assured that ClaimSecure is prepared in the event of a strike

The Canada Post strike, originally planned for May 25th, has been averted. In the event of another strike warning, ClaimSecure will notify clients and provide alternate processes for:

- Submission/Payment of paper claims
- Special Authorization applications/notifications
- Benefit Identification Replacement Cards
- Eligibility Maintenance
- Financial Matters
- Premium Billings
- New Group Packages

IMPORTANT NOTE:

In the event of a mail strike, cheques for processed claims will be held in our Sudbury Operations centre until normal postal services resume. We urge you to advise members to visit www.claimsecure.com and sign up for **direct deposit through eProfile – it's the most efficient way to ensure uninterrupted receipt of claims payments.**

If you have any questions, please do not hesitate to contact your Client Service Associate.

As always, thank you for your continued support.

May 25, 2011

